



**RAPID ASSESSMENT OF THE FEASIBILITY OF INTEGRATING
NON-COMMUNICABLE DISEASES INTO THE HIV PEER
EDUCATORS' PACKAGE AT THE COMMUNITY LEVEL**

FINAL REPORT

April to August 2014



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The Rwanda Network of People Living with HIV (RNPH) extends its profound appreciation to all partners and stakeholders for their invaluable contributions toward the successful completion of this assessment. This assignment, focused on assessing the feasibility of integrating non-communicable disease (NCD) management into the HIV care cascade's (PC) model, has greatly benefited from the support of numerous key stakeholders.

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RNPH remains committed to building on these efforts to improve the quality and accessibility of healthcare for PLHIV and those affected by NCDs.



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Background

Integrating NCD care, specifically for hypertension and diabetes, into the existing HIV care education model presents a valuable opportunity to enhance health outcomes for PLHIV given the increased burden of NCDs among PLHIV largely due to extended life expectancy achieved through antiretroviral therapy (ART). This assessment aimed to evaluate the feasibility, potential benefits, and challenges of this integration within Rwanda's health system. The primary objective was to assess the readiness and acceptability of HIV care educators to incorporate NCD management into their roles. The assessment examined critical factors, including required resources, potential barriers, and key recommendations to support effective implementation.

Methodology

A mixed methods approach was used, combining quantitative and qualitative data from surveys and interviews with PIs, healthcare providers (HCPs), program managers, field officers and PLHIV with follow-up activities. Quantitative data were analyzed to assess trends in awareness, knowledge, and readiness among PIs, while qualitative data provided insights into perceptions and experiences of PIs, HCPs, and PLHIV regarding the integration of NCD management.

Key Findings

Willingness and Perceived Benefits: All PIs expressed a willingness to take on additional responsibilities for NCD management, with 88.7% strongly agreeing that integrating NCD care would improve health outcomes for PLHIV.

Knowledge and Training Gaps: While 68% of PIs were aware of NCDs, only 5.8% had received any formal training. Both PIs and HCPs emphasized the need for targeted training in NCD management, covering areas like blood pressure and glucose monitoring, medication adherence, and lifestyle counseling.

Resources and Storage Needs: Essential resources identified include blood pressure monitors, glucometers, test strips, and other consumables. Sustainable funding and a reliable supply chain system are essential for maintaining these resources at the community level. Additionally, the assessment revealed a need for secure storage solutions for equipment and consumables.



- **Community and PMP Support:** Four educators (PEs) reported high acceptability among their peers for integrating NCD care, with 83.3% of respondents indicating that peers would be receptive to receiving NCD care from PHC. However, some PMPs expressed a preference for direct interaction with healthcare providers due to confidentiality concerns, highlighting the need for trust-building measures to support this integration.

Despite the positive findings, several barriers and challenges must be addressed before implementation can proceed effectively.

Knowledge Gaps: Four educators currently lack formal training in NCD management, with many feeling unprepared to address conditions like hypertension and diabetes. This knowledge gap limits their confidence and effectiveness in providing comprehensive support for NCD alongside HIV care.

Specialization of Services: The lack of specialization of services between HIV and NCD services at health facilities creates challenges, as PMPs often receive multi-month ART supplies, while NCD management may require monthly visits. Additionally, some PMPs are uncomfortable discussing their HIV status with HIV care providers, underscoring the need for integrated services within HIV clinics to ensure confidentiality and streamline care.

Medicals and Equipment: The absence of essential equipment, such as blood pressure monitors, significantly hinders the ability to effectively monitor and manage NCD within the community.

Recommendations

Healthcare Providers

- **Training and Capacity Building:** Establish comprehensive training programs for PEs focusing on NCD management skills, risk factors, and adherence counseling. Additionally, training PMPs in HIV clinics on NCD care would support a collaborative model.
- **Specialization of Services at Health Facilities:** Incorporate NCD services within HIV clinics to align care schedules for PMPs, reduce logistical barriers, and protect patient confidentiality. Policy-level support is essential to facilitate this integration.



To Health Facilities

Membership and supervision: Establish regular membership and supervised sessions to provide continuous guidance, skill enhancement, and reinforcement of best practices in NCD care for PHs.

To Rwanda Network of PHOs

Marketing Public Awareness

- Share success stories and testimonials to build trust in PHs and highlight the benefits of integration.
- Educate PHs on the importance of confidentiality to strengthen trust and peer relationships.

Provision of essential equipment: Ensure the availability of critical NCD management tools such as blood pressure monitors, glucometers, and consumables. Developing a sustainable supply chain and financing model is crucial for long-term success.

Monitoring and Evaluation: Develop a monitoring and evaluation framework to track the implementation and outcomes of the integrated model, enabling evidence-based learning and promoting efficient data management.

Conclusion: This assessment highlights the feasibility and benefits of integrating NCD care into Rwanda's PHO-based education model, emphasizing that effective implementation will require targeted training, resource allocation, confidentiality measures, and alignment with community and facility-level realities within a supportive policy framework.



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LIST OF ABBREVIATIONS

ART	Anti-Retroviral Therapy
AVI	Antiviral
ASRH	Adolescent Sexual Reproductive Health
CHWs	Community Health Workers
CVD	Cardiovascular Disease
CD4	Differentiated Service Delivery Model
GG	Group Group Services
HF	Health Facilities
HIV	Human Immune Deficiency Virus
HTL	HIV testing and counseling services
ICM	Integrated community case management
KI	Key Informant Interviews
LMICs	Low and middle income Countries
MCH	Maternal/Child Health
NCDs	Non-Communicable Diseases
PE	Peer Educator
PLWH	People living with Human Immune Deficiency Virus
PMCT	Prevention Mother to Child Transmission
RBC	Rwanda Biomedical Centre
RNH	Rwanda National Ethics committee
RRV	Rwanda Rwanda des Personnes Vivant avec le VIH
UAC	Uganda Culture Clubs
STIs	Sexually Transmitted Infections
TB	Tuberculosis



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Principal Investigators: They led the overall coordination of the assessment, provide clear technical assistance and direct support to the implementation process. They also ensured the integrity of the data collected and findings reported.

Co-Investigators: Co-investigators supported the implementation of the assessment in different areas: data collection, data analysis, interpretation of the results and dissemination.



SECTION 2: INTRODUCTION

1. Background

The introduction of ART has significantly increased the life expectancy of PLWH. However, with time, their risk of developing NCDs, such as CVDs, an HIV-related chronic suppression and more likely to die from NCDs rather than from HIV itself. This trend is especially evident in Sub-Saharan Africa (SSA), where the high prevalence coincides with a rising burden of NCDs. Urbanisation and lifestyle shifts, such as an increased sedentary behaviour, poor dietary habits, tobacco and alcohol use, and environmental pollution, have further exacerbated modifiable risk factors for NCDs. As a result, the rate effects of ART compound these risks, leading to a higher NCD incidence. Evidence indicates that PLWH in SSA experience a disproportionately high burden of NCDs such as cardiovascular disease (CVD), cervical cancer among women, hypertension, and diabetes compared to their HIV-negative counterparts (1).

In Rwanda, hypertension and diabetes are the most prevalent NCDs among adults aged 18 to 74. Hypertension affects 34.8% of the population, an increase from 20% in 2000, though awareness has improved since then. Despite growing awareness, 62.8% of participants in the 2018 STEPS survey reported never having their blood pressure measured, a notable improvement from nearly 80% in the 2010 STEPS survey, though still a concern. Diabetes affects 1% of the population, based on fasting blood glucose levels or the use of medication for elevated blood glucose, yet 88.5% of respondents in 2017 had never been tested for blood sugar levels, highlighting a gap in early detection and management.

Among Rwandan PLWH, the prevalence of hypertension is even higher, with rates of 42% at Kigali Teaching Hospital, 26.7% at Nyumba Kiviro Hospital, and 24.6% at Nyiranga Hospital. Diabetes prevalence among PLWH is also higher, at 1.8% (in addition to being the most prevalent NCDs, hypertension and diabetes have also been proven manageable at the community level, making it suitable for integration into community-based care through community health workers (CHWs), or PHAs. These findings underscore the need to explore the feasibility of integrating hypertension and diabetes management into the existing HIV peer-education model to complement the services already provided by health facilities.

The adoption of the “treat all” strategy, which guarantees ART access to all PLWH regardless of CD4 count, has significantly increased life expectancy among PLWH in SSA. However, as individuals live longer, the burden of NCDs, such as hypertension, diabetes, and other chronic conditions, also grows. The number of older PLWH is projected to triple by 2030, emphasising the need for integrated healthcare services that address both HIV and NCDs to support the well-being of an aging PLWH population.



Following its implementation, approximately 17,000 PWH in Rwanda began their lifelong HIV treatment progressively¹¹. To address the challenges at health facilities (HF), particularly those with high patient volumes, an HIV Rwanda's national HIV program adopted the differentiated service delivery model (DSDM), aimed at reducing unnecessary clinic visits and alleviating HF burdens by modifying service delivery. In this model, which includes multi-month dispensing (MMD) of antiretrovirals, two important new efficiency. Clinically stable patients benefit from reduced clinic visits, cutting travel costs and saving time. Initially offering a three-month dispensing interval (M3MI) in 2014, the program expanded to a six-month dispensing interval (M6MI) in 2015, further enhancing patient convenience and treatment adherence. Currently, 85% of Rwanda's 10,000 PWH enrolled in care are on M6MI, 50% on M3MI, and 30% on one-month dispensing¹². Despite these advancements, the model includes integrated NCD management, posing significant challenges for PWH with NCD comorbidities who still require monthly health facility visits for HIV care. Integrating NCD care into the existing HIV services into HIV care model would improve coverage and help manage the growing problem of multimorbidity among PWH, leading to more comprehensive and efficient care¹³.

In the context of HIV management, community engagement through peer education plays a pivotal role in supporting self-adherence and retention in care. PE, who are living themselves, offer practical and psychosocial support to others, facilitating an environment of shared experiences and mutual understanding. PE are selected based on criteria established by the HIV program and NCP and are responsible for organizing monthly support groups, conducting home visits, facilitating referrals, and linking peers to community services¹⁴. With the implementation of MMD, stable PWH can spend more time in the community without needing frequent HF visits, increasing the role of PE in maintaining self-adherence. This approach not only strengthens HIV care but also offers a platform for integrating NCD management.

In Rwanda, integrated care models that combine sexual and reproductive health (SRH) services with HIV care have proven feasible and effective, especially for adolescents and young adults. These models provide holistic healthcare by offering services such as family planning, STI prevention, and HIV treatment, which improve health outcomes and reduce stigma. Integrating SRH into HIV care has significantly enhanced access to services and encouraged better health-seeking behaviors among young people. By incorporating universal care (UC) and prevention of mother-to-child transmission (PMTCT) into HIV services, Rwanda has streamlined the delivery of essential healthcare, facilitating easier access for PWH to broader ranges of services during their clinic visits.



This approach has also strengthened continuity of care, increased contraceptive use, and improved CH management. The Health Sector Strategic Plan reinforces this by prioritizing family planning and adolescent SRH services (8).

In 2010-2011, healthcare providers (HCPs) at health facilities received training to strengthen connections between FHCs and family planning (FP) services, enhancing the integration of FP with broader healthcare interventions (9). The Ministry of Health, through the Rwanda National Centre (RNC), has also developed youth-friendly health services to address the unique needs of young people. This initiative, particularly beneficial for adolescent girls, facilitates access to FP and testing treatment, family planning, and sexually transmitted infections (STI) prevention and management in a supportive environment (10). Additionally, the FP program has incorporated some NCD-related services, such as routine screening, vital sign monitoring, and glycemic control for adults on NCD-based reproductive therapies. FP patients with NCDs continue to be managed through two separate care programs for their conditions. National guidelines now advocate for the integration of NCD care within FP clinics to address the chronic disease burden and support a more comprehensive approach to chronic disease management, though practical implementation lags behind these plans.

Rwanda has effectively demonstrated the feasibility of using Community Health Workers (CHWs) in delivering essential services at the village level for decades. CHWs support maternal health, manage childhood illnesses, and conduct carry out promotional and preventive activities (11-15). Efforts are ongoing to expand the successful CHW model by integrating NCD care however, CHWs may face challenges in meeting the specific needs of FP (16) due to FP-related stigma and discrimination. Integrating NCD care within the established FP care education model could address this gap, enabling FHCs to support both FP and NCD management in their communities while fostering trust and providing stigma-sensitive care (17,18). The peer education system, which operates across all public health facilities, is established to provide FP services and includes over 1,000 FHCs, plays a key role in FP management. Each FHC serves all to CH clients within a specific geographical area in addition to general FHCs, there are specialized FHCs who focus on specific groups with unique needs, such as key populations and adolescents. This tailored approach ensures that diverse groups receive the targeted support they require (19). By incorporating NCD management into the existing role of FP FHCs, it would be possible to significantly enhance the health outcomes of FP (20) through improved access to comprehensive care.

This assessment aims to explore the feasibility of expanding the scope of community-based HIV peer education to include NCD services, leveraging the established HIV community approach to better address the dual burden of HIV and NCDs among PWAs.

2. Objectives

2.1. Main objective

To evaluate the feasibility of integrating non-communicable diseases (NCD) management into the existing HIV/PWAs model and to determine the essential service package at the community level.

2.2. Specific Objectives

- Assess the knowledge and capacity of HIV PWAs in managing hypertension and diabetes.
- Explore the perspectives of PWAs on integrating diabetes and hypertension management into HIV/PWAs model.
- Analyze the benefits and challenges of integrating HIV and NCD services into the PWAs' model.
- Define a comprehensive NCD service package, including prevention, screening, that can be integrated into the existing HIV peer education model.
- Identify key factors for successfully implementing the integration of NCD services into the HIV peer education model.

3. Methodology

3.1. Assessment design

This assessment employed a mixed-methods approach, integrating both quantitative and qualitative methods to comprehensively evaluate the potential integration of an NCD service package into the HIV peer education model.



Quantitative Method

A cross-sectional survey was conducted with 116 PHNs to assess their knowledge, capacity, and readiness in managing hypertension and diabetes. The survey utilized structured questionnaire designed to evaluate their knowledge, awareness, skills, and perceived confidence in addressing NCDs within their roles. The quantitative data obtained from this survey was analyzed using descriptive statistics to identify trends, knowledge gaps, and areas for capacity building. The results shall inform targeted interventions aimed at enhancing PHN ability to manage NCDs alongside their current PHN-related responsibilities.

Qualitative Method

The quantitative phase was complemented by a qualitative component involving focus group discussions (FGDs) with PHNs who have completed FGDs. These FGDs were conducted at three selected health facilities, Madani (rural), Biyogo and Mlaka Health Centre (PH) with each group consisting of 4-6 PHNs. The objective was to gather insights into their perceptions and attitudes toward integrating NCD care into the peer education model.

In addition, in-depth interviews were carried out with key informants, including PHNs from both PHN and NCD clinics and program managers responsible for PHN and NCD services and PHNs staff coordinating peer education activities. Each selected facility involved two PHNs, one from the PHN clinic and one from the NCD clinic. These interviews explored the benefits, challenges, and resources needed for effective integration and sought input on the specific components of the NCD service package that could be incorporated into the peer education model. This input is essential for developing a comprehensive NCD service package, encompassing prevention, curative, and management strategies tailored to community-level implementation. The qualitative data from FGDs and interviews were analyzed in thematic analysis to extract key themes and actionable insights, which will guide the successful integration of NCD services into the existing PHN peer education model. Interviews were conducted between 30 and 45 minutes.

1.2. Assessment Setting

This assessment was conducted in four provinces and Kigali city. One district per province and one public health facility with an active peer education program in each district were purposively selected for the assessment. The selection included rural and urban health facilities. In this context, an urban health facility is defined as one located either in Kigali city or in one of the secondary cities within the province, as specified in the Urbanization and Rural Settlements Sector Strategic Plan 2018-2028.

3.1 Assessment target participants

The target population for this assessment comprised of PwPs who are registered as MHFs. For the purpose of this assessment, a PwP is defined as an individual living with MHF who provides education, support, and counseling to their peers within the framework of MHF prevention and management guidelines. Additionally, the assessment included PwPs living with NCDs to gather their perspectives on integrating MHF management into the peer education model (Appendix 5). Key informants from the MHF and NCDs, along with HCPs, were also included in the assessment to offer insights from both programmatic and clinical perspectives (Appendix 6).

3.1.1 Ethical Considerations

All assessment participants were 18 years or older, able to communicate in Kinyarwanda, and either registered as MHFs or enrolled in both the MHF and NCD clinics at the health center. Participants were able and willing to provide informed consent prior to participating in the assessment. Those who agreed to participate were asked to provide oral consent before the interview. Interviewers informed participants that they had the right to accept or decline the interview, withdraw at any time, and that their decision will not affect their access to healthcare services at the facility.

Confidentiality of the collected data was maintained at every stage. Participants' names did not appear on questionnaires. However, interviewers kept a list of names and contact details for financial purposes, as participants received a transport reimbursement of 1,000RWF. These lists are securely stored at the MHF office in a locked cabinet, accessible only to the authorized research team.

All collected data were stored on password-protected computers and in a secure Dropbox repository, accessible only to the assessment team. Before fieldwork began, data collectors received a training on the assessment protocol and related tools such as interview guide, and principles of research involving human subjects. All interviewers were fluent in Kinyarwanda and experienced in conducting both quantitative and qualitative research with PwPs. Interviews were conducted at the health facility in a private and confidential setting, and audio recorded to ensure accurate data collection.

3.1.2 Inclusion criteria

The assessment included MHF who were under 60 years old, unwilling to participate, or have disabilities such as hearing or visual vision impairments.



6.6. Sampling and Data Collection

Prior to data collection, the heads of the selected health facilities were contacted to obtain the names and contact information of nurses working in the HIV and AIDS clinics. These nurses were responsible for reaching out to both HIV PLHUs residing within the selected facilities and PLHUs who also have NCDs and meet the study's inclusion criteria. Participants were identified and invited at least one day before their scheduled interviews, through phone calls either by the nurses or via PLHUs. All PLHUs from the selected HF were included in the assessment, except those who could not be available.

For the PLHUs residing/working with NCDs, nurses identified and invited participants from each facility who meet the specific inclusion criteria. During these PLHU, participants' responses and interactions were audio recorded to capture detailed qualitative data. These recordings were transcribed verbatim to create accurate documentation of all spoken content. The transcriptions were reviewed and cross-checked for accuracy before being coded for thematic analysis.

Data from PLHUs were collected electronically using the cloud-based survey system KoboToolbox. This platform allows responses to be directly entered and uploaded into tables, ensuring accurate and efficient data management.

6.7. Data Analysis

Quantitative data collected from PLHUs through the KoboToolbox was reported for analysis. Descriptive statistics, including frequencies, percentages, and means, were used to summarize the responses and identify trends related to the knowledge, capacity, and readiness of HIV PLHUs. The analysis was conducted using STATA version 16 (StatCorp, 43 College Station, TX, USA).

For the qualitative data gathered from PLHUs and in-depth interviews, a thematic analysis approach was employed. This involves coding the collected information to identify key themes and patterns related to the feasibility and acceptance of integrating NCD services within the PLHU model. These themes were then organized into key domains, which derived from existing programmatic knowledge and refined through repeated reading and interpretation of the data during the early stages of analysis. This process aims to provide a structured and meaningful understanding of the data, highlighting crucial insights that can inform the development and implementation of an integrated NCD service package within the HIV peer education framework. The findings were synthesized to develop recommendations for the integration of NCD services into the HIV PLHU package, ensuring the interventions are community-accepted and effectively address the needs of PLHUs with NCDs.



21.1 Introduction

This section provides a detailed analysis of the feasibility of integrating NGL management into the existing MFPs model at the community level. The findings are presented from both quantitative and qualitative data, offering insights into the capacity and readiness of MFPs to manage NGLs such as hyperbaric and diabetes. The section also explores the perspectives of MFPs on receiving integrated services, as well as identifying the benefits and challenges associated with this integration. Additionally, the analysis highlights the resources, training needs, and potential barriers identified by MFPs, NGL, and program managers, field officers, providing a comprehensive understanding of the feasibility and potential impact of integrating NGL services into the peer education model.

21.2 Demographic Characteristics of Peer Educators

The table below presents demographic characteristics of 102 MFPs, with a mean age of 48.3 years, and 67.7% of participants are women. The median is 46, which is very close to the mean, suggesting a relatively symmetric distribution. The majority are female (68.7%), and 58.8% are married or cohabiting. Educational levels vary, with 58.8% having completed primary education, and 14.7% having no formal education. Most participants work as farmers (38.2%) or in private small business (24.5%), while 18.7% are unemployed. In terms of experience, 65.7% have over 5 years of experience as MFPs, while only 6.7% have less than a year.

Table 4. Demographic Characteristics

Characteristic	N	%
Total	100	100
	<i>(Mean = 46.31 (SD = 12.66), Median = 46, Range = 1-70)</i>	
Age	44.31	
18-24 years	15	15.0
25-34 years	32	32.0
Sex		
Female	36	36.0
Male	64	64.0
Marital status		
Married/Partnered/With a partner	38	38.0
Married/Partnered	66	66.0
Single	34	34.0
Completed level of education		
None	10	10.0
Primary	36	36.0
High School Education	38	38.0
Secondary school	9	9.0
University/Postgraduate	8	8.0
Occupation		
Unemployed	38	38.0
Employed (part-time/semi)	32	32.0
Farmer	17	17.0
Private business	16	16.0
Other (specify)	17	17.0
Years of experience as an MBE		
Less than 1 year	5	5.0
1-4 years	38	38.0
5-9 years	42	42.0
Greater	15	15.0

4.1. Confidence, Knowledge and MBE-related Training Information

This section highlights the information about the confidence, knowledge, and training of the MBE in supporting their peers.

The table below highlights that most MBEs (74.0%) reported feeling "very confident" in their ability to support their peers, with 62.0% believing they have sufficient knowledge for their role. Nearly all (96.0%) have received training with the majority (83.0%) attending 2-4 sessions.



However, a minority (20%) feel they need more knowledge, and 44% have not received any training. Overall, the data indicates that PIs are generally well prepared, though some require additional education and confidence building.

Table 3. Levels of Confidence, Knowledge, and Training among 900-year educators

	n	%
Total	900	900
Self-reported levels of confidence of PIs in supporting their peers		
Very confident	60	7%
Confident	28	3%
Somewhat confident	7	
Not confident	1	0%
Do you feel you have sufficient knowledge about NCI to effectively support your peers in your role as a PI?		
Yes	4	0%
I need to learn more	26	3%
No	23	3%
Have you received any training on NCI about supporting aPI?		
Yes	4	0%
No	22	3%
How many training sessions related to your role as aPI		
Continuing education	26	3%
2-4 training sessions	13	1%
Less than 1	4	0%

3.4. Awareness, Training and Knowledge about NCI among peer educators

3.4.1. Awareness and Training

The table 4 shows that all 900 participants (100%) have heard of NCI, with NCI being the primary information source (88.9%). Other significant channels include media (54.2%), PIs (PIs) or support groups (24.4%), and community outreach (18.9%). However, only 44% of participants have received formal training in NCI management, and those trained are typically PIs who also serve as CPEs. Among those, 80% attended only a single training session, underscoring a gap in comprehensive and ongoing training. This suggests that while awareness of NCI is high among 900 PIs, formal training in NCI management remains very limited.



Table 3. HIV awareness and training among PWs

Variable	n	%
Total	227	100
Have you ever heard of HIV?		
Yes	227	100
Through which channel did you hear about HIV? ^a		
Newspaper/journal	89	39.2
Radio (FM, radio, etc)	58	25.5
Other support group	29	12.8
Community network	23	10.1
Training or workshop	21	9.2
Other	7	3.1
Have you ever received formal training on how to manage HIV?		
Yes	100	44.0
No	7	3.1
If trained, how many training sessions related to HIV have you attended? ^b		
1 training session	1	0.1
2-3 training sessions	1	0.1

3.1.2. Knowledge about Hypertension

The findings reveal that a significant portion of PWPs lack essential knowledge about hypertension. Notably, 62.5% of respondents indicated that they did not know any risk factors for hypertension. Similarly, 68.8% were unaware of common symptoms, and a majority (66.7%) did not know the potential complications of uncontrolled hypertension. Additionally, 61.7% were unaware of any lifestyle changes to help manage hypertension.

Among those who had knowledge, 68.8% recognized stress as the common risk factor, while high salt intake (58.3%) and excessive alcohol consumption (50.0%) were less frequently identified. Diabetes was the most commonly known symptom (66.7%), with severe headache (58.3%) also noted. However, fewer respondents identified various symptoms like shortness of breath or blurred vision. When it came to managing hypertension, 66.7% understood that reducing salt intake is important, and 62.5% recognized the need to limit alcohol consumption, while 58.3% mentioned regular exercise.

In terms of severity, 66.7% correctly understood that hypertension cannot be cured, however, 62.5% believed it could be, and 58.3% were unsure. Overall, there are substantial gaps in knowledge, particularly regarding risk factors, symptoms, complications, and management strategies for hypertension.



Table 4. PAs' knowledge about hypertension risk factors, symptoms and life style modifications

Topic	Yes ^a	No ^b
Knowledge of risk factors for hypertension^c		
Others	70	30.0
High salt intake	68	32.0
Low fruit intake	68	32.0
Excessive alcohol consumption	69	31.0
Age	67	33.0
Obesity	65	35.0
Lack of physical activity	63	37.0
Family history of hypertension	6	94.0
Recognized symptoms for hypertension^d		
Headache	68	32.0
Low fruit intake	68	32.0
Excessive alcohol	68	32.0
Excessive salt intake	7	93.0
Excessive alcohol intake	6	94.0
Others	0	100
Recognized complications of uncontrolled hypertension^e		
Low fruit intake	68	32.0
Stroke	68	32.0
Heart attack	68	32.0
Kidney failure	0	100
Visual loss	0	100
Recognized lifestyle changes for fully managing hypertension^f		
Reduce salt intake	68	32.0
Limit alcohol consumption	68	32.0
Low fruit intake	68	32.0
Exercise regularly	69	31.0
Monitor blood pressure regularly	68	32.0
Maintain a healthy weight	68	32.0
Quit smoking	67	33.0
Others	0	100
Low hypertension risk level		
No	70	30.0
Yes	68	32.0
Low fruit intake	67	33.0

^a 95% could report more than one risk factor

^b 95% could report more than one symptom

^c 95% could report more than one complication

^d 95% could report more than one lifestyle change



4.4.4. Knowledge about Diabetes

The results reveal significant knowledge gaps among 197 FIs regarding diabetes. Namely, 26.4% of respondents did not know any risk factors for diabetes, and 64.4% were unaware of common symptoms. A majority (54.3%) did not know the potential complications of the condition, and 29.4% were unaware of any lifestyle changes to help manage diabetes. Additionally, 44.7% were unsure whether diabetes could be cured.

Among those with knowledge, 71.7% identified an unhealthy diet as a common risk factor, while frequent urination (48.8%) and excessive thirst (29%) were the most recognized symptoms. Vision loss (34.2%) and kidney damage (14.8%) were the most commonly noted complications. In terms of management, 64.6% recognized healthy eating as an important lifestyle change, while 26.4% acknowledged blood sugar monitoring, and 22.8% highlighted regular physical activity. Lastly, 76.6% correctly understood that diabetes could not be cured. Overall, these findings underscore the need for further education on diabetes management, symptoms, and complications.



Table 2. PWs' knowledge about diabetes risk factors, symptoms and life style modifications

Item	n	%
Diabetes risk factors for diabetes*		
Highly fat diet, tobacco use and alcohol intake	28	93.3
Obese body	28	93.3
Family history of diabetes	28	93.3
Age more than 45 years	27	90
High blood pressure or hypertension	27	90
Other none	1	3.3
Diabetes symptoms of diabetes*		
Increased thirst and hunger	28	93.3
Obese body	28	93.3
Blurred vision	28	93.3
Increased weight loss	28	93.3
Increased urination frequency	28	93.3
Obese body	27	90
Other none	1	3.3
Diabetes complications for diabetes*		
Obese body	28	93.3
Blurred vision	28	93.3
High cholesterol	27	90
Stroke	27	90
Heart disease	27	90
Diabetes lifestyle changes for diabetes management*		
Weight loss	28	93.3
Low intake	28	93.3
Quit smoking, drinking	28	93.3
Regular Physical Activity	28	93.3
High cholesterol	27	90
Other	27	90
All diabetes items		
Yes	28	93.3
No	27	90
Other none	28	93.3

*PWs could report more than one risk factor

*PWs could report more than one symptom

*PWs could report more than one complication

*PWs could report more than one lifestyle change



Qualitative insights from FGDs and interviews with GPs echoed these findings. Respondents emphasised the lack of in-depth knowledge among GPs about NCD management, which they identified as a critical barrier to integrating NCD services into the existing 101-year education model. Both GCP and FGDs with selected GPs expressed that without comprehensive training, the integration effort might struggle to achieve its intended impact. This knowledge gap underlines the critical need for training GPs in NCD management, particularly in conditions like hypertension and diabetes. “The primary challenge that GPs will encounter is the perception among their peers that they lack sufficient skills and knowledge about non-communicable diseases” Al Mullahi MD, another added. “GPs are essential in the FGDH community, but their limited knowledge of NCDs could undermine their ability to effectively support this new initiative” Al Mawardi MD.

2.4. NCD integration into 101 Year education model

This section presents the perceptions of the GPs, GCP and FGDs with GPs considered on the integration of NCD management, such as diabetes and hypertension, into the existing post-graduate' roles. It highlights their willingness to support the integration, their beliefs about the impact on health outcomes, and potential challenges they foresee. Additionally, the need for further training and resources to effectively manage NCD care is emphasized.

Interviews with GPs, highlighted the potential for integrating NCD-related services into the GPs' package, as GPs have already proven successful in supporting their peers, as FGDs tend to learn more open with them. All respondents believe that this integration will enhance the quality of care for FGDH, as it will help reduce disparities from NCD care by providing consistent advice and support and existing their in managing both role and NCDs.

The table below highlights the GPs' perceptions on integrating NCD management, specifically for conditions like diabetes and hypertension, into their current roles. All respondents expressed a willingness to support this integration, with the majority (88.9%) strongly believing it would improve health outcomes for FGDH. Most GPs (87.8%) do not view this integration as a burden, while 61.1% believe it will be, and 67% are unsure. Almost all respondents (98.9%) feel they will need additional training to effectively support NCD care. Identified challenges include insufficient training (84.5%), lack of resources (77.8%), and a lack of motivation or incentives (20.0%). Only 11.1% cited increased workload as a challenge, with minimal concerns over stigma (0.0%).



Despite the challenges, all respondents felt capable of balancing their current responsibilities with the additional task of managing NCI services. Moreover, 83% believes that Perts in their community would be open to providing support for both PTC and NCI management, with only 4.8% unsure and 11% disagreeing.

Table 4. PTC peer educators' perceptions on the integration of NCI management into their roles

Statement	%	%
Total	100	100
Willingness to support the integration of NCI		
Yes	100	100
Integrating NCI services would improve Perts' health education		
Strongly agree	98	99.0
Agree	1	1.0
Integrating NCI services to PTC roles will be a challenge		
Yes	98	99.0
No	1	1.0
Others	1	1.0
Need for training to effectively support NCI services		
Yes	100	100.0
No	0	0.0
Challenges to integrating NCI services into PTC roles*		
Lack of training on all training	97	98.0
Lack of materials	97	98.0
Lack of time to conduct a community	98	99.0
Increased workload/responsibility	97	98.0
Logistics associated with PTC/NCI	1	1.0
Others issues	1	1.0
Balance between current responsibilities and NCI		
Integration		
Yes	100	100.0
PTCs would be open to providing support from PTC for both PTC and NCI management		
Yes	100	100.0
Others	0	0.0
No	0	0.0

*PTCs could report more than one challenge



The confidence in PNs was enhanced by MFPs and PNFs with MIs expressed strong support for integrating NGL services into PNs' roles, reinforcing the enthusiasm and willingness of PNs to take on this expanded responsibility. MIs highlighted high levels of satisfaction with the emotional support and advanced assistance provided by MIs, with many PNF participants emphasizing the trust and confidence they place in their PNs. This trust is further solidified by MFPs, who noted the MIs' dedication and commitment to their role. One key informant commented, "These PNs are the ones who follow their PNFs' guidance on a daily basis; it would be difficult to integrate NGL services, especially as PNFs tend to span up to them more than they do with nurses." (MI, Mahan MI).

PNFs with MIs participant is a PNF described personal testimony underscoring the value of PNs and the integration? I really appreciate the services that PNs provide to me. Just my leg due to diabetes. They check out to me regularly, when I need them and I am grateful for their support." (PN, Hill, Shyama MI)

Another PNF participant, stated? Last week, I experienced extremely low blood sugar levels without realizing it, and I fainted. Although I was a glomerator, I struggled to eat it correctly in the moment. If my PN had been able to assist me with this, it could have made a significant difference. I really love my life, and it helps be refer to the doctor hospital? (PN, Hill, Shyama MI)

These experiences illustrate the potential life-saving impact of expanding PNs' responsibilities to include NGL management.

4.4. Resources and Storage Space

This section examines the specific resources and support that PNs require to effectively manage NGLs (phobias and hypotension) within their communities. These explore their capacity to securely store medical equipment in their homes. The responses highlight the critical need for equipment, educational materials, and professional guidance, as well as the challenges related to safe storage of medical supplies. Understanding these needs is essential for successful integration of NGL management into their roles.

The table below highlights the specific resources and support MIs/PNs need to effectively manage NGLs. A user majority (86.2%) indicated the need for equipment such as blood pressure monitors and glucometers, while 88.2% expressed the need for educational materials like brochures and posters. Regular support from MIs was identified by 88.4%, showing that while equipment and materials are the primary needs, ongoing professional support is also valued.



Regarding storage for medical equipment, 67.2% of PNs have space at home to store supplies, with 84.7% acknowledging that their storage needs better security or organization. Only 24.2% reported having a secure and safe place, while a small portion (4.5%) indicated they could find a solution if needed. These findings emphasize the importance of providing proper equipment and utilizing storage needs to enhance the effectiveness of NCD management in community settings.

Table 2. Resources and Storage capacity needed by PNs/PAs

Total	Yes*	No
Specific resources suggest PNs need to effectively manage:		
PNs		
Accessories e.g. BP monitors, glucometers, test strips	100	00.0
First-aid-kit/medications e.g. Band-aids, ointment	100	00.0
Personal protective and infection control healthcare supplies	100	00.0
Other	0	00.0
Do you have space to store items to store medical equipment, such as BP monitors, glucometers, weight and other supplies?		
Yes	100	00.0
No	0	00.0
Not sure	0	00.0
Yes, but I need better security or organization	84.7	14.7
Yes, there is a safe place, but I don't have a lot of medical supplies	24.2	14.7
I don't see how I could do better, but I can't find space	0	00.0
Other needs	0	00.0

*Yes PNs who have space at their homes.

2.2 Perceived Benefits and Challenges in NCD Integration into Primary Education

2.2.1. Benefits

Interviewees, including (former) NCDs, (former) field officers and program managers highlighted several benefits of integrating NCD services into the PAs model. Key advantages include improved access to healthcare, continuous care, early detection of NCDs, more effective monitoring and follow-up, and the opportunity for PAs to expand their knowledge. Integrating NCD care within the PAs model not only addresses essential health needs for (former) but also empowers PAs by broadening their expertise and skill set, enabling them to provide more holistic support within their communities.

4.2.2.4. Improved access to health services:

One primary benefit mentioned was enhanced accessibility, particularly for PFTs who face challenges with regular health center visits for routine checks like blood pressure, glucose, and lipid monitoring. A key informant shared, "Integrating NCD services into the PM's package enables our clients to receive these services closer to home without needing to visit the health center for every check-up. This reduces the need for further attention would need to come in, reducing both patient burden and health center congestion" (M1, Mwanikwa HC).

Respondents emphasized that PMs, due to their close community ties and established roles, are well-positioned to reach patients quickly and regularly in one MCP visit. "PMs are closer to the patients and can reach them more readily than we can. Their role in health education through both peer support groups and individualized sessions allows them to provide timely information and support to patients—much as they're already engaged in HIV education" (M2, Kiligwi HC).

Another MCP added, "Since PMs already support their peers, integrating NCD services into their responsibilities would be highly beneficial, especially in encouraging PFTs to prevent NCDs and for those already diagnosed to adhere correctly to medications and healthy lifestyle" (M3, Kiligwi HC).

4.2.2.5. Early detection and continuity of care

Respondents highlighted the valuable role of PMs in the early detection of NCDs among PFTs, which would reduce both the time and frequency of unnecessary health facility visits. Integrating NCD monitoring into the PM's responsibilities allows for prompt identification of elevated blood pressure, higher HbA1c glucose, enabling PMs to refer patients to the health center in a timely manner.

Moreover, the system of relying on group representatives for NCD patients lacks home visits and individualized follow-ups, a gap that PMs could effectively fill. "At the health center, NCD patients are organized into groups, each with a representative who reminds them of appointments but doesn't visit them at home. By having PMs support NCD follow-ups alongside their existing HIV support role, we could significantly enhance adherence and improve continuity of care" (representative M1 from Kiligwi HC).



3.3.1.6 Opportunity to Expand Knowledge

The Executive Secretary of NCP highlights Integrating NCD management into your education, offers a valuable opportunity for PHs and PMW in general to broaden their understanding of both NCD and NCDs. This approach not only expands their knowledge of NCDs but also encourages essential self-care practices made for effective NCD prevention and management by incorporating lifestyle changes such as reducing or eliminating alcohol, engaging in physical exercise, and adopting healthy eating habits. PMW can better support their physical and mental health, both of which are essential for managing chronic conditions (88 [from NCP]).

3.3.2 Anticipated Challenges

Although the integration of NCD services into PHs' roles offers significant benefits, a number of challenges were also identified:

3.3.2.1 Knowledge Gaps

A primary concern is the insufficient knowledge among PHs regarding NCD prevention and management, particularly for conditions like hypertension and diabetes as one key informant noted, "The primary challenge that PHs will encounter is the perception among their peers that they lack sufficient skills and knowledge about non-communicable diseases." (89 [Quoted PH])

3.3.2.2 Reluctance among some PMW

Some PMW may prefer direct interactions with NCP to PHs not only for NCD services but also for NCD-related services, which could hinder integration efforts. This reluctance may reflect concerns about the capability of PHs to manage NCDs effectively (see respondent notes). "Reluctance from some PMW was mentioned as a potential barrier, as certain individuals prefer to engage directly with NCP rather than PHs" (84 [from PHs Grouping NG]). However, those who prefer to visit NCP would not prevent the integration, as they may have the means to manage frequent visits. Moreover, the majority of PMW who would greatly benefit from this integrated package, could nevertheless accessible and consistent support.

3.3.2.3 High Mobility of Health Worker Teams

In other areas, frequent rotations among PMW make it challenging PHs to maintain consistent follow-up.



This mobility affects the ability of PNs to stay connected with their assigned peers, disrupting the continuity of care for one key informant noted, “In typical, people are consistently moving, which makes it difficult for PNs to locate them when needed, especially given that PNs are mobile and have limited resources.” (P10, Oregon 03)

4.1.4. Key factors for successful implementation of NCD integration into the PN care education model.

In exploring the integration of NCD management into the PN care education model, it is essential to identify and understand the key factors that will support successful implementation.

4.1.4.1. Training and capacity building

Training and capacity building will be fundamental to the successful integration of NCD management into the PN care education model. Effective implementation requires equipping post-education with skills in areas such as blood glucose monitoring, diabetes screening, and patient counseling on lifestyle modifications. Regular hands-on training sessions, complemented by web-based courses, could empower PNs to confidently manage NCD-related responsibilities alongside their core responsibilities. Engaging partnerships from healthcare providers can reinforce this knowledge, allowing post-education to stay updated on best practices and to approach complex cases with confidence.

4.1.4.2. Confidentiality and building trust

Maintaining confidentiality is critical but challenging, as some PNs may find themselves in situations of breach of confidentiality which could harm the trust between PNs and PWH, as one respondent shared, “There was a time I had to shift support groups due to lack of confidentiality of my PN.” (P4, PN, Missouri 03).

4.1.4.3. Availability of materials and equipment

Both PWH and healthcare providers emphasized that providing essential equipment, such as blood glucose monitors and glucometers, would significantly enhance the ability of post-education (PNs) to support patients effectively. “If we can't see PNs when we're sick, they might respond by saying, ‘I don't have any materials to help you with the right tools, they could offer more support.’”



2.2.4.4. Specialisation of services at health facility level

Interviews revealed that integrating an NCD package into the PHC (F) model at the community level would be insufficient without concurrent integration at the HF level. Lack of alignment between these levels would confuse the management of PHC and create challenges in maintaining confidentiality of PHCs.

A key informant advised²⁷ integrating NCD management into the responsibilities of PHCs offers substantial benefits; however, this integration cannot be fully effective without parallel integration at the health facility level. Given the structural design and the tendency of PHCs to be more open with PHC clinic providers, I recommended that NCD services for PHCs be incorporated within PHC/HF clinics. This approach would allow patients to receive comprehensive care in one place, with the same PHC, enhancing the continuity of care (KH, Mahesh KH).

In alignment with this view, the PHC Division Manager expressed support but emphasised additional considerations²⁸ while this strategy creates a more holistic care model for PHCs it would be a partial integration, as other NCD patients would still access their care at separate NCD clinics. However to ensure effective implementation, prioritising NCD education through PHCs is essential with NCP conducting regular monthly support visits during peer support group sessions. This education would replace the PHC role, establishing a structured schedule and strategies to help NCD patients well understand their conditions. Patient awareness and informed self-management are essential for managing any chronic condition, so education should be provided in group settings and customised for individual needs, particularly regarding dietary modifications. For example, discussions on dietary adjustments for diabetic patients should consider the locally available food options within specific regions to ensure healthy, available and accessible food.

The NCD Division Manager supported the recommendations of previous informants, noting that the proposed model aligns well with the judicious approach advised by CHPS processes to utilize²⁹. While this strategy requires an an effective mid-term solution, we envision establishing a comprehensive chronic care department that integrates PHCs, HF, and normal health services within health facilities to provide holistic patient care (KH from PHC).

He added, "To ensure successful implementation, provider collaboration is essential in addressing potential challenges, including data recording, documentation, and financing strategies at the service delivery level. For data management, clear data flows through the facility's data manager; this individual could oversee completion and reporting while meeting a digital system tailored specifically for HIV."

4.4. Components of HIV Package for HIV and use of essential equipments and materials

4.4.1. HIV Package for post infection

Interviewees recommended several essential components for the HIV package in HIV prevention and management, including comprehensive HIV education, screening for hypertension and diabetes, and regular monitoring of blood pressure and blood glucose levels, alongside prevention and prevention activities. They also suggested support for medication adherence, data recording, and home delivery of HIV medications for patients who may face challenges in accessing them directly. This expanded package would empower HIV to provide more holistic and continuous care, meeting the combined HIV and TB management needs of clients.

Table 8. Proposed NCD Package for PUs

Intervention	Description	Key Activities
Screening	Screening guidelines to facilitate managing hypertension, diabetes and general health.	<ol style="list-style-type: none"> 1. Structured screening services 2. Institutional support for chronic diseases
Education	Enhance patient understanding of risks, emphasizing the importance of lifestyle modifications.	<ol style="list-style-type: none"> 1. Health talks and group sessions 2. Developing an diet, exercise, a lifestyle experience of medication adherence
Monitoring	Regular check-ups to track glucose (BP), blood glucose levels, a critical to track health progress.	<ol style="list-style-type: none"> 1. BP measurement 2. Glucose testing (weight, height), a critical evaluation
Anthropometric Measurements	Monitor measuring and recording weight and height to estimate BMI as part of regular health assessments.	<ol style="list-style-type: none"> 1. Monitor weight & height checks 2. BMI assessment to identify risk levels
Referral	Refer patients to health centers for further diagnosis and management if abnormal levels are detected.	<ol style="list-style-type: none"> 1. Immediate referrals for elevated BP or glucose readings 2. Follow-up & re-evaluation with health facilities

3.3.3. Costing of Key Items/Equipment for PUs per year

The table below details the essential resources for a PU to screen, monitor and manage hypertension and diabetes, totaling US\$1800000 annually per PU. Major one-time investments include key medical equipment, such as a BP monitor (US\$1000000), glucometer (US\$1000000), and weight scale with height tape (US\$1000000), with an expected lifespan of 10 years if properly maintained. Recurring costs for continuous diabetes care include test strips (US\$1000000), insulin (US\$1000000), and alcohol swabs (US\$1000000). Patient education and hygiene items, including gloves (US\$1000000), educational materials (US\$1000000), and referral cards (US\$1000000), ensure safe and informed care. Additionally, a monthly insurance (US\$1000000) for PUs costs US\$12000000 annually, highlighting the importance of BI motivation.

Table 8. Prices by unit for each item and amount for the 2018 inventory

Item	Unit	Qty	Amount	Total
1. 800 boxes (gross)	gross 80	8	640,000	5,120,000
2. Batteries for 800 batteries	gross of 8 batt	8	6,400	51,200
3. Miscellaneous parts (1 kg) ¹	gross 80	8	640,000	51,200
4. Batteries for miscellaneous	parts	8	6,400	5,120
5. Test strips	gross of 100	8	800,000	64,000
6. Blood glucose	gross of 1,000	8	8,000	6,400
7. Miscellaneous	gross of 1,000	8	8,000	6,400
8. Cotton wool ball	ball	8	6,400	5,120
9. Rollers of bag	parts	8	6,400	5,120
10. Single tubes with single syringe needles	gross 80	8	640,000	512,000
11. 800 sheet	parts	8	6,400	512
12. Disposable gloves	gross of 10,000	8	640,000	51,200
13. Miscellaneous	parts	8	6,400	5,120
14. Printing materials (miscellaneous)	parts	8	6,400	5,120
15. Logbook (10,000 pages) books and white with cover (page 100g) colored and printing	parts	8	6,400	5,120
16. Paper	parts	8	6,400	5,120
17. Safety glasses	ball	8	6,400	5,120
18. Miscellaneous (miscellaneous equipment, miscellaneous)	parts	8	640,000	51,200
19. Bag	parts	8	640,000	51,200

¹ Some vendors may offer a free glucometer with the purchase of three boxes of test strips (typically testing 100 strips)

² These definitions provided are based on a local market survey



SECTION 22: DISCUSSION

The assessment provides valuable insights into the potential for integrating NCD management into the PHN PMU model in Rwanda. Both quantitative and qualitative data reveal strong support for this integration, highlighting significant opportunities and critical areas for improvement. Notably, 84% of PHNs interviewed reported a willingness to take on additional NCD management responsibilities, and nearly 90% agreed that such an approach could improve health outcomes for PHNs. However, data also indicate a substantial gap in formal training, while all respondents reported awareness of NCDs, only 3.9% had received any formal training on NCD care, underscoring the need for comprehensive training programs. Qualitative feedback reinforces this finding, with PCPs, Program managers and PHNs expressing the need for targeted training in blood pressure and glucose monitoring, medication adherence support, and counseling on lifestyle modifications for effective NCD management alongside PHNs.

A critical finding of this assessment is the significant knowledge gap among PHNs concerning NCD management. Although all respondents (100%) reported awareness of NCDs, only 3.9% had received formal training on how to manage these conditions. This underlines the urgent need for targeted training programs that equip PHNs with essential skills to address both HIV and NCDs effectively. Consistent with this assessment, Acharya and Mahomed (2015) also identified that inadequate training and limited resources significantly impede the effective integration of NCD services into HIV care, further stressing the importance of structured training initiatives to support comprehensive management.

Moreover, 83.9% of PHNs do not perceive NCD care integration as a burden, indicating a strong level of confidence in managing additional responsibilities. This assurance is reinforced by the fact that all interviewees (100%) felt capable of balancing their current roles with NCD management tasks. However, it is essential to address the concerns of 16.1% who were uncertain and the 16.1% who do view the integration as burdensome. Their concerns may highlight deeper systemic issues, such as workload management and the need for structural support systems, which are critical to ensuring PHN capacity and effectiveness in a dual role.

While there is clear support for integration, some PHNs expressed that some patients may be hesitant to receive services from PHNs. Some interviewees noted that certain individuals might prefer to engage directly with NGOs rather than PHNs. However, this should not prevent a significant number of PHNs who would like to benefit from the convenience and availability of community-based support, which could significantly improve care continuity and adherence.



The assessment also sheds light on the years of experience and educational background of PHs, which are critical factors influencing their readiness to take on additional responsibilities, such as NCD management. A significant proportion of PHs have more than five years of experience in their roles, which suggests a high level of familiarity with community health issues and the PH continuum of care. This extensive experience likely contributes to their confidence in supporting health and managing additional tasks like NCD care. However, the educational levels of PHs varied, with a large number having only completed primary or basic education. Moreover, the assessment revealed a high level of acceptance among health staff for integrated PH and NCD services, with 83.2% of respondents indicating that their peers would be open to receiving this dual support. This strong community acceptance is critical for the success of the integration effort, as it not only suggests a reduced stigma associated with PH and NCDs but also reinforces the role of PHs in fostering trust and accessibility. However, it is important to note that this was a self-report from PHs. Similar findings by Babanya et al. reflect the positive community reception to integrated services, which has been shown to help reduce stigma for both PH and NCD care, further supporting a stigma-free and inclusive approach to community health.

PHs' experience and educational backgrounds are essential in determining their readiness for expanded roles, including managing non-communicable diseases (NCDs) alongside PH care. A significant portion of PHs in the assessment has over five years of experience, indicating a deep familiarity with community health and the PH continuum of care. However, educational levels among PHs vary, with many having completed only primary education. This aligns with findings by Inoué et al., where 84% of PHs completed had primary education as their highest level of schooling¹⁴, suggesting that a primary education level can be sufficient for PHs in Rwanda who have gained experience through their roles. Additionally, the assessment revealed high acceptance among health staff for integrated PH and NCD services, with 83.2% of respondents open to receiving dual support. Although these findings were self-reported by PHs, which may introduce some social desirability bias, similar research by Kararo et al. reinforces this positive attitude towards integrated services, highlighting a general receptiveness within communities for conditional health support initiatives¹⁵.

Resource needs are a critical factor for successful integration of NCD care. Quantitative findings on equipment needs underscore the significant investment required for effective NCD monitoring, including essential items like blood pressure monitors, glucometers, and testing supplies such as test strips.



To sustain these efforts, a reliable and well supported supply chain is essential to maintain a continuous of patient care at the community level. Ensuring adequate funding for commodities is equally crucial, as shortages could interrupt care quality and consistency.

This need aligns with findings from other studies emphasizing that a sustainable supply chain is vital for implementing health programs effectively, as it helps prevent disruptions that could compromise health outcomes [1, 18].

Feedback from PHC and program managers highlights the need to align NCD integration at both community and PHC levels. A central challenge lies in the current lack of synchronization between PHC and NCD services at PHC. While routine dispensing (RHD) has reduced the frequency of PHC clinic visits for many PHCs, while those with NCDs still require monthly appointments, creating an imbalance in service delivery. Additionally, many PHCs prefer not to disclose their PHC status to non-PHC care providers, posing confidentiality concerns when integrating NCD care. As a result, offering NCD services within PHC clinics would better harmonize service schedules for both conditions, ensuring a more cohesive and seamless care model. To ensure efficient coordination, interventions recommended that PHC remain under the management of PHC providers, thus supporting seamless communication between providers, patients and to minimize time spent. Evidence strongly shows that integrated services reduce visit frequency and improve patient convenience by aligning PHC and NCD care, creating a streamlined, patient-centered experience. However, implementing this approach would require political endorsement to facilitate practical execution. Aligning NCD and PHC services at both levels would simplify reporting processes, protect confidentiality, and provide holistic support to PHCs managing both PHC and NCDs.

This assessment's strength lies in its comprehensive approach, gathering insights from program managers, PHCs and providers, thereby offering a well-rounded view of the benefits, challenges, and opportunities associated with integrating NCD management into the PHC care situation model.

However, several limitations must be considered. First, its cross-sectional design captures data at a single point, which may not reflect shifts in PHCs' knowledge or attitudes following future interventions. Additionally, while the assessment focuses on hypertension and diabetes, which represent the most common NCDs, it may not lead to complications affecting other NCDs, such as the kidneys or eyes. Effective NCD integration should therefore include capacity building to equip PHCs with skills for early detection of such complications.



Furthermore, the reliance on self-reported data introduces the potential for bias, particularly social desirability bias, where respondents may overstate their confidence or willingness to manage HbA_{1c}. Finally, the assessment's focus on specific diabetes and health facilities may limit the generalizability of findings.

4.1. Recommendations

Based on the findings of this assessment, the following recommendations are proposed to facilitate the integration of HbA_{1c} management into the PHC model:

To Health Educational Centres (HEC and HbA_{1c} Programs)

- 1. **Training:** A comprehensive training program is essential to equip PHCs with the knowledge and skills needed to effectively manage HbA_{1c}, such as hypertension and diabetes. This program should emphasize understanding HbA_{1c} risk factors, symptoms, and appropriate management strategies, depending on existing HEC training content. Additionally, providing HbA_{1c} management training for healthcare providers in PHC clinics would enable them to more effectively support PHCs, allowing for better integration of both HbA_{1c} and PHC care. This dual approach would strengthen community-based care, promote early detection, and enhance continuity of care for PHCs facing the dual burden of NCD conditions.

- 2. **Synchronizing HbA_{1c} Services within PHC Clinics for PHCs with Comorbidities:** Synchronizing HbA_{1c} services, such as diabetes and hypertension care, within PHC clinics for PHCs who have NCD comorbidities offers several benefits for both patients and providers. This model enables PHCs to receive integrated care for both conditions simultaneously, reducing the frequency of separate clinic visits and supporting adherence. By managing both PHC and HbA_{1c} services within the same clinic, healthcare providers can coordinate their management with PHCs more effectively.

To Health Facilities

Mentorship of PHCs (regular mentorship and guidance from healthcare providers) should be established to support PHCs in effectively managing HbA_{1c}. This can be facilitated through structured regular check-ins and supervision/mentorship sessions, which provide opportunities for continuous learning, skill enhancement, and reinforcement of best practices in HbA_{1c} care.



The Basics: National HIV/AIDS (with support from stakeholders)

1. Building HIV/AIDS resilience to seek peer support

To address the challenge of resilience among some PLHIV to seek support from their peer educators, consider developing and sharing testimonials or success stories from PLHIV who have benefited from peer educators' support in managing both HIV and TB. These stories can be shared through meetings, or other communication channels to highlight the positive outcomes of integration. By demonstrating real life success, this approach can help build trust and gradually reduce skepticism among other PLHIV.

Educate peer educators (PE) on the importance of confidentiality and the potential consequences of breaching it. Implementing these principles will help build trust and confidence among their peers, fostering stronger and more effective support relationships.

Integration of Essential Equipment and Commodities: PE require essential tools, including blood glucose monitors, glucometers, weight scales, height tapes, and test strips, to effectively manage TB in the community. To ensure sustainable and impartial NCD management, the HPPs and stakeholders should prioritize the procurement and regular distribution of this equipment, enabling PE to provide comprehensive and reliable care at the community level.

Monitoring and Evaluation: To support integration effectively, monitoring and evaluation frameworks should be developed to streamline monitoring, covering both TB and NCD conditions. This approach will prevent the need for separate monitoring systems, enhancing data consistency and facilitating comprehensive patient tracking across conditions.

4.2. Conclusion

Integrating hypertension and diabetes care into the HIV peer education model is a feasible initiative if key challenges are addressed. Primary barriers include bridging knowledge gaps in NCD management among PE, embedding NCD services within HIV clinics to provide comprehensive care for PLHIV with co-morbid TB, and ensuring ongoing access to essential resources. Effective implementation will require capacity building initiatives tailored for both health care providers and PE, adequate provision of necessary equipment, and consistent support from healthcare providers. These steps will empower PE to manage both HIV and TB more effectively, thereby enhancing the continuity and quality of community-based support for PLHIV.



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Appendices



Appendix 1: Performance guide

No.	Questions	Answers	Mark points
Section 1: Background information			
Q1: Independent variables			
Q1.1	Q1.1 (For all questions 1. Maternity, 2. Gestated (d), 3. Age (yr), 4. History (d), 5. Measurement)	
Q1.2	Q1.2	2. History	
Q1.3	Q1.3	1. None 2. Female 3. None	
Q1.4	Q1.4	1. Single 2. Married/Partnering 3. Widowed/Divorced 4. Divorced/Separated 5. Other specify	
Q1.5	Q1.5 Component variables	1. None 2. History 3. 3 Year Education 4. 4 Years Education 5. University/Postgraduate	
Q1.6	Q1.6 Occupation	1. Farmer 2. Professional 3. Unemployed (monthly wage) 4. Student 5. Unemployed 6. Other/Specify	

q1.1	How long have you been at (10 years of experience or at the job)	<ol style="list-style-type: none"> 1. less than 1 year 2. 1-3 years 3. 3-5 years 4. longer 	
Section 2: Knowledge to use			
q1.2	How confident are you in your ability to support your points in meetings that are not a 1:1?	<ol style="list-style-type: none"> 1. very confident 2. confident 3. somewhat confident 4. not confident 	
q1.3	Do you feel you have sufficient knowledge about the an offering to support your points in journals or a 1:1?	<ol style="list-style-type: none"> 1. yes 2. no 3. a little 4. I haven't been there 5. sometimes 	
q1.4	Have you received any training at the time leading a 1:1?	<ol style="list-style-type: none"> 1. yes 2. no 3. Not remember 	If the answer is "no" or "Not remember" or "a little"
q1.5	If yes, how many training sessions related to your role as a 1:1 have you attended since becoming a 1:1?	<ol style="list-style-type: none"> 1. 1-3 training sessions 2. 4-6 training sessions 3. 7+ training sessions 	
Section 3: Knowledge of total cost			
q1.6	How proficient is your knowledge of technology and operations?	<ol style="list-style-type: none"> 1. yes 2. no 3. sometimes 	
q1.7	If yes, through what channel did you learn about total?	<ol style="list-style-type: none"> 1. someone provided a video 2. training or workshop 3. community outreach or awareness campaign 4. outside (1:1) video, internal communication 5. other communication 	If the answer is "no" or "a little" or "sometimes"



		a. other (specify)	
10.1	What are your greatest (personal) training and fitness management skills?	<ul style="list-style-type: none"> a. Yes b. No c. Don't remember 	<ul style="list-style-type: none"> d. Other e. Yes f. No g. Don't remember h. Other (specify)
10.2	If yes, what skills-related training did you receive?	None in sport	
10.3	If trained, how many training sessions related to this sport have you attended?	<ul style="list-style-type: none"> a. 0 b. 1-3 c. More than 3 	
11. General Health Status			
11.1	What common risk factors for developing hypertension do you have? (Select all that apply)	<ul style="list-style-type: none"> a. High salt intake b. Lack of physical activity c. Family history of hypertension d. Excessive alcohol consumption e. Stress f. Obesity g. Age h. Other, specify i. None/never 	
11.2	What acute common symptoms of hypertension do you have? (Select all that apply)	<ul style="list-style-type: none"> a. Headache b. Dizziness c. Blurred or double vision d. Shortness of breath e. None/never f. Other (specify) 	

10/11	What are the components of a normal lipogram?	<ol style="list-style-type: none"> 1. Vitae 2. Mortuorum 3. Illorum/illarum 4. Quorum 5. Quibus, quibus 6. Quorum 	
10/12	What are common things done to help manage hypernatremia? (list all that apply)	<ol style="list-style-type: none"> 1. Reduce sodium intake 2. Increase fluid intake 3. Administer a healthy amount 4. Limit alcohol consumption 5. Supplementing 6. Administer fluid 7. Increase fluid intake 8. Administer 	
10/13	List hypernatremia lab work	<ol style="list-style-type: none"> 1. Na 2. Cl 3. Urine osm 	
10/14-10/15/16			
10/14	What common lab tests for developing diabetes do you know? (list all that apply)	<ol style="list-style-type: none"> 1. Family history of diabetes 2. Overweight/obesity 3. Physical inactivity 4. Consuming diet high in sugar and processed foods 5. High blood pressure/dyslipidemia 6. Older, especially _____ 7. _____ 8. Urine osm 	



Q101	What are the common symptoms of database performance issues? (Select all that apply)	<ul style="list-style-type: none"> 1. Frequent crashes (select) 2. Slowdown (select) 3. Unexplained high I/O (select) 4. Increased storage usage (select) 5. More errors (select) 6. Other specify (select) 7. I don't know 	
Q102	What are general optimization techniques? (Select all that apply)	<ul style="list-style-type: none"> 1. Indexing 2. Query rewrite 3. Query storage 4. Query cache 5. I don't know 6. Other (please specify) 	
Q103	What are common storage changes to help manage database? (Select all that apply)	<ul style="list-style-type: none"> 1. Hardly doing 2. Regular physical backup 3. Backup management 4. More backup (select) 5. Other specify 6. I don't know 	
Q104	Can database be used?	<ul style="list-style-type: none"> 1. No 2. Yes 3. I don't know 	
Section 4: Technical Knowledge/Experience in Managing Database			
Q105	Are you willing to support the integration of non-communicable devices (WiFi management, such as database and applications, into the cloud solution model)?	<ul style="list-style-type: none"> 1. No 2. Yes 3. unsure 	
Q106	Are you willing to integrate with non-communicable into the cloud?	<ul style="list-style-type: none"> 1. strongly agree 2. Agree 3. Disagree 	

	<p>additional costs will impose health burdens for people living around?</p>	<p>a. Strongly b. Strongly/Agree c. Indifferent</p>	
Q3.1	<p>do you think that integrating WSS can be their existing role effectively/efficiently?</p>	<p>a. Yes b. No c. Unsure</p>	
Q3.2	<p>do you believe you will need additional training to effectively support WSS use?</p>	<p>a. Yes b. No c. Unsure</p>	
Q3.3	<p>what do you think could be the challenges in integrating WSS services into the operations?</p>	<p>a. Insufficient staff training b. Increased workload/responsibility c. Lack of materials d. Signs associated with the WSS e. Lack of motivation or incentives f. Other (please specify) _____ g. Indifferent</p>	
<p>Section 4: Availability and resources for WSS integration</p>			
Q4.1	<p>do you feel your organization can meet responsibilities with the additional task of managing WSS services such as database and operations?</p>	<p>a. Yes b. No c. Unsure</p>	
Q4.2	<p>do you think people living with their own construction activities open to receiving support from WSS for both WSS and WSS operations?</p>	<p>a. Yes b. No c. Unsure</p>	
Q4.3	<p>what specific resources or support would you need to effectively manage database and operations in your role as a WSS?</p>	<p>a. Additional resources (eg. software, power) b. Equipment (eg. internet, power, printer)</p>	



		<p>gloveboxes, hot cells)</p> <p>2. Higher support and guidance than facilities provide.</p> <p>3. Other (please specify)</p> <p>4. _____</p> <p>5. Unnecessary</p>	
Q1-4	Do you have a space in your home to store medical equipment, such as blood pressure monitors, glucometers, weight and other scales?	<p>1. Yes</p> <p>2. No</p> <p>3. Not sure</p>	
Q1-5	If yes, how would you describe the security and organization of the storage space in your home?	<p>1. Yes, I have a secure place that is safe and out of reach of children.</p> <p>2. Yes, but it needs better security or organization.</p> <p>3. I did not think about it before, but I can find one.</p> <p>4. Other specify</p>	
Q1-6	Any other comments related?		

Appendix A.6. NID guide for PWH with NID (Type 2 diabetes or just diabetes)

- Q1. Do you feel satisfied with the services provided by PAs regarding NID? Can you explain why you feel satisfied or dissatisfied?
- Q2. Would you describe NID-related services that are provided to you by PA educators, if any?
- Q3. What benefits do you foresee PAs/PAs being able to support you in managing your diabetes and hypertension in addition to your MD care?
- Q4. What concerns or challenges do you think might arise from integrating diabetes and hypertension management into the peer education model? How do you think these challenges could be addressed?
- Q5. What kind of support would you like to receive from PAs/PAs regarding your diabetes and hypertension management? For example, would you prefer educational support, regular check-ins, or assistance with medication adherence?
- Q6. How confident are you in the ability of the PAs to help manage both NID and NID? (ie diabetes and hypertension)? What would help increase your trust and confidence in their capabilities?
- Q7. Anything else you would like to share with us?



Appendix 8. Interview guide of Program managers/HRM Healthcare Providers

Q1. What do you think would be the main benefits of integrating diabetes and hypertension management into the existing PHC peer education model for people living with HIV?

Q2. How do you believe this integration would affect the quality of care and support that PHCs provide? Do you think it would improve or complicate the care process for patients?

Q3. What challenges do you foresee PHCs facing if they are expected to provide support for both HIV and NCD management? How do you think these challenges could be addressed or anticipated?

Q4. What barriers, such as resource limitations, do you think would need to be overcome to successfully integrate NCD services into the PHCs' role?

Q5. In your opinion, what factors would be crucial to ensure the sustainability and effectiveness of integrating NCD services into the PHC peer education model? How can these factors be supported?

Q6. What key components (e.g., prevention, screening, and management) should be included in the NCD service package for integration into the PHC peer education model?



Appendix 4.4: Consent form for voluntary participation in research

Read or listen carefully to the content of this document and ask questions before agreeing to participate in this research. You have the right to ask questions at any time before, during, or after the research.

1. Introduction

Good morning/afternoon, my name is _____, and I have been sent by the Nevada Network of People Living with HIV (NNPH), in partnership with the Nevada Biomedical Center/HIV Division (NBC/HIV), to assess the feasibility of integrating non-communicable disease (NCD) health services into the existing service package provided by PHU PHU.

2. Purpose of the assessment

The main purpose of this research is to understand whether it is feasible to integrate services related to non-communicable diseases into the current service package provided by PHU for people living with HIV to understand the benefits or challenges, and to gauge how the beneficiaries would receive the integration of some NCD-related services into the existing HIV-HI package. Additionally, this research will help us identify which services need to be added to the PHU package.

We plan to interview individuals aged 18 and above. Participants in this research include PHU who have been in the role for at least a year and people living with HIV who also have an NCD such as diabetes or hypertension. We also aim to speak with healthcare providers working in PHU services at selected health facilities. We request your permission to interview you and to audio-record our conversation so that we can consolidate your thoughts with those of others participating in this research. If you have any questions, feel free to ask before agreeing to participate in this research interview.

3. Voluntary Participation

It has to ensure that participation in this research is voluntary. During the interview, you may find some questions difficult to answer. If that happens, you are not obliged to respond. Also, be aware that not participating in this research will not affect your right to receive health services, as usual at the health facility.

4. Registration of the assessment

We want to discuss with you how you perceive the integration of NCD-related services into the existing package provided by PHU for their peers living with HIV. The interview will also focus on the challenges, benefits, and your response to integrating NCD services into the current package provided by PHU.



The conversation between us will remain confidential. No one else will know what you share with us, and your name will not be recorded. Instead of using your name, we will use a number to maintain confidentiality; all information you provide, whether written or this computer or recorded, will be deleted after the research.

The interview will be conducted in Spanish and will last approximately 30-60 minutes, but you can stop it at any time.

II. Concerns and Issues for Potential Subjects

To start, there are no known concerns for those who participate in this research. However, we may ask you a question that you find difficult to answer. You have the right not to answer a question if you do not wish to do so.

III. Benefits

Participants in this research will provide information that will help identify Wi-Fi services that can be added to the existing package provided by FIs, as well as understand the benefits, challenges, and requirements for integrating those services into those provided by FIs to their users living with HIV.

IV. Compensation for participants

There is no planned payment for participating in this research, except for a small compensation for your transportation costs incurred for participating in the research. This amount will be \$100 (one hundred) pesos.

V. Confidentiality

There is a concern that if you agree to participate in the interview, your name will not be recorded during data analysis, and there will be no link between what you tell us and your name. Instead of your name, we will use a number to ensure confidentiality.

VI. Participation in Research Findings

After the research concludes, you have the right to know the findings. There will be meetings to present the research findings, and if you request the report, you will receive it without any problem.

VII. Contact person for this assessment

If you have any questions or need clarifications about this research, you can contact Lisa Hernandez at (52) 55 563 563 or via email at lisa.ergo@pmail.com



Appendix E. List of selected health centers and assessment participants

State	Health Center	Interviews	Type of Interview	# of participants
Florida	Atlantic	Healthcare workers	Structured	10
		1. Nurse in CHS, 10/11 2. Public Health	in-depth	2
		Interview with local community	Focus	1
New Jersey	Atlantic	Healthcare workers	Structured	10
		1. Nurse in CHS, 10/11 2. Public Health	in-depth	2
		Interview with local community	Focus	1
Massachusetts	Atlantic	Healthcare workers	Structured	10
		1. Nurse in CHS, 10/11 2. Public Health	in-depth	2
		Interview with local community	Focus	1
Mississippi	Atlantic	Healthcare workers	Structure	12
		1. Nurse in CHS, 10/11 2. Public Health	in-depth	2
		Interview with local community	Focus	1
Tennessee	Atlantic	Healthcare workers	in-depth	10
		1. Nurse in CHS, 10/11 2. Public Health	in-depth	2
		Interview with local community	Focus	1



Appendix B. List of Key Informants

ID	Name	Organization	Position
01	Dr. Gailwan N. Budhawati	PHU	Division Manager
02	Dr. Fransesca Supriatni	PHU	Division Manager
03	Doni Manuhera	PHPU	Executive Secretary
04	Wanandiati M. Hidayati	PHPU	Sub-officer
05	Jean Anggraini Purwaningsih	PHPU	Sub-officer
06	Wanandiati M. Hidayati	PHU (PHU)	PHU Secretary
07	Wanandiati M. Hidayati	PHU (PHU)	PHU Nurse
08	Wanandiati M. Hidayati	PHU (PHU)	PHU Nurse
09	Wanandiati M. Hidayati	PHU (PHU)	Nurse Manager
100	Wanandiati M. Hidayati	PHU (PHU)	PHU Nurse
101	Wanandiati M. Hidayati	PHU (PHU)	PHU (PHU) Nurse
102	Wanandiati M. Hidayati	PHU (PHU)	PHU (PHU) Nurse
103	Wanandiati M. Hidayati	PHU (PHU)	PHU Nurse
104	Wanandiati M. Hidayati	PHU (PHU)	PHU Nurse
105	Wanandiati M. Hidayati	PHU (PHU)	PHU (PHU) Nurse



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